



Addendum: -01

RFP Title: RFP for AMC services for Computer Hardware & Printers

Ref: BOBMU/IT/2024-25/01

Date: 05.08.2024

Duration: 3 Years

Clause No	Original RFP Clause	Modified in RFP clause
2.4	The Bidder must have at least 10 Service Engineers in their payroll in the Mauritius at present. Copy of supporting documents to be submitted.	The Bidder must have at least 3 Service Engineers in their payroll in the Mauritius at present. Copy of supporting documents to be submitted.
2.6	The Bidder must be capable of providing online portal with login for each branch/office for lodging and tracking of service calls; or, should be capable of providing updated status of service call reports on a daily basis to the Territory Offices of The Bank on every working day, in the format specified by The Bank. The same should be made available from the start date of the contract period itself.	The Bidder can be provide online portal with login for each branch/office for lodging and tracking of service calls; or, should be capable of providing updated status of service call reports on a daily basis to the Territory Offices of The Bank on every working day, in the format specified by The Bank. The same should be made available from the start date of the contract period itself. However, there should be proper tracking of Service Call which should be maintained by bidder and share with bank as and when required
4.10	The Contract amount will be paid quarterly in arrears, less of applicable penalties, on submission of respective invoices.	The Contract amount will be paid Yearly in advance, less of applicable penalties, on submission of respective invoices.

Last date & time for submission of Bids offline	27-Aug-2024 before 3:00 PM
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BANK OF BARODA,
MAURITIUS TERRITORY